

Services available from the Florida Center for Behavioral Health Improvements and Solutions at the University of South Florida

Connect your patients to direct telepsychiatry services.

General psychiatric questions, about medication management or facilitate referral to psychiatric provider.

Telepsychiatry Program

Florida Pediatric Psychiatry Hotline
1-866-487-9507

To schedule a telepsychiatry appointment, contact care coordinator, **Joey McKinney** (jmckinney@usf.edu), to secure a date and time *prior to sending a completed telepsychiatry referral packet* (referral and consent forms). Include recent visit notes and completed assessment scales.

Board-certified child psychiatrists from the University of South Florida oversee the hotline and provide many of the consultations.

Pediatric Psychiatry Hotline Goals:

- Provide consultation about psychotherapeutic medications for children with behavioral health conditions.
- Facilitate a referral to a child psychiatrist or psychiatric ARNP when possible.
- Promote a collaborative relationship between primary care clinicians and child psychiatrists.

About the service:

- The hotline is free. Calls will be returned on non-holiday weekdays between 8:30 am and 4:30 pm
- Only information relevant to medication management is discussed.

Telepsychiatry Requirements

- Designated office space for patient telepsychiatry appointments and scheduled time for appointments.
- Laptop / Computer less than three (3) years old
- External web camera with microphone (USF uses Logitech) and Speakers
- Good lighting source in front
- Avoid bright light sources from behind
- Hard-wired internet connection
- HIPAA-compliant software (Microsoft Teams)

Telepsychiatry Service:

- 1) Pediatrician submit a referral form
- 2) Triage of the referral form to assess the level of care/urgency
- 3) A review of measurement-based care scales and scores (PSC-17, PHQ-9, including social determinants screen)
- 4) A review of the child's primary target behaviors with the parent/guardian, then the child alone
- 5) Consultation with the pediatricians to review the diagnosis
- 6) Discussion of the treatment plan
- 7) Pediatrician receives a detailed consultation report outlining treatment plan and recommendations following the consult
 - Linkages with specialty services if required
 - Ongoing discussion between psychiatrist and pediatrician
 - Psychiatrist as consultant



Telepsychiatry and Consultations are available to all providers regardless of the insurance carrier for children/ youth up to 21 years old.